

# QUALITY MANAGEMENT SYSTEM

Why do we have so many complaints and deviations? Are we, again, too late to deliver a product? Why can't we control budget overruns? These are questions which are frequently asked by companies. Improving quality with the help of the QA Manager is the solution.

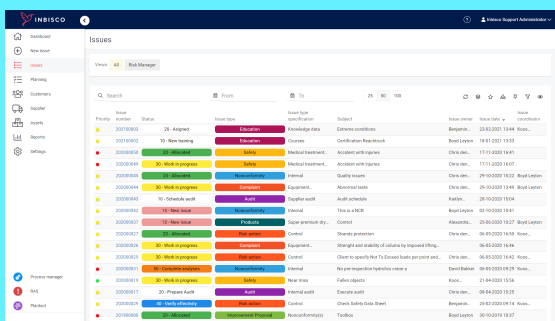
**Our software solution: INBISCO – QA Manager**

## Policy and method

We start by establishing the QA principles of the organization. With these, we set the standard for the quality policy to be implemented (for both the organization and the product/services). This way, the organization will meet all the requirements for quality, set by itself and by customers. The Quality Management System (QMS) offers the possibility to record the methods of the organization through processes, instructions and relevant document. Shortly put, we secure the methods and principles for quality in the business model.

using the RASCI model. As a result, there is no longer any indistinctness about tasks, authorities and responsibilities. Relevant documents can be linked to processes, and can be published in a simple way. All relevant information about processes is easily and quickly accessible. This includes the latest version of the required documents. Consequently, we are able to guarantee the quality within your organization.

***“Quality is: Meeting the expectations of the (internal) customer!”***

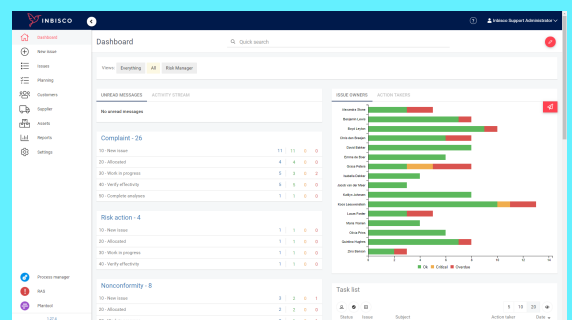


ID	Status	Issue type	Issue description	Object	Issue raised	Issue date	Issue completion
20010001	28 Assigned	Exception	Knowledge data	Customer conditions	Besqueux	25-02-2021 13:46	None
20010002	79 New warning	Exception	Comptes	Classification Recherche	Besqueux	18-01-2021 13:39	None
20010003	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:47	None
20010004	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010005	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010006	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010007	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010008	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010009	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010010	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010011	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
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20010019	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None
20010020	30 Work in progress	Nonconformity	Product	Product description	Chen Jian	11-01-2020 14:07	None

The overview of open reports

## Processes and documents

You can easily record these processes, instructions and relevant documents with our QA Manager. Also, you have the option to link functions and roles to different activities,



Dashboard

## Measuring

Do we comply with the principles and the established methods of the QA policy? In order to answer this question, it is important to collect data. This can be done in various ways, such as performing audits, registering complaints from customers, identifying deviations and incidents, requesting feedback from employees, etc. This data must then be assessed and, if desired, tasks can be assigned to executive employees.

## Monitoring, analysing and improving

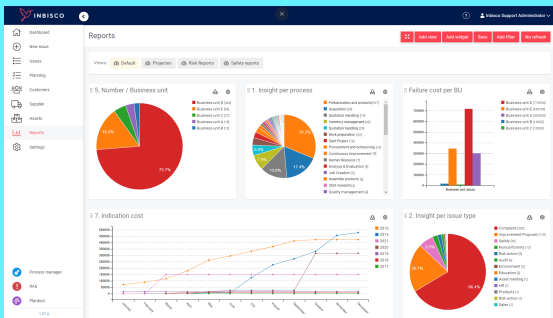
The actions arising from the registrations, can easily be monitored. Which files are still unfinished, what statuses do actions have and are processes going according to plan? These are subjects that can easily be managed via the central dashboard of the QA Manager. All relevant information and documentation are stored centrally and is, therefore, easy to access and view. Of course, the defined roles and authorization are taken into account.

The recorded data can be assessed quickly and analysed via adjustable reports and graphs. After the analysis, you have insight into the improvement opportunities of your organization and improvement actions can be initiated. By constantly repeating this process, it is possible for your organization to continuously monitor its quality and, if possible, improve this.

## ***“Plan, Manage, Measure & Improve!”***

### The benefits of the QA Manager

- The software is accessible, quick and easy to use;
- Monitor whether the set methods and principles are met;
- Conduct risk inventories with follow-up of possibly risk-reducing measures;



Reports

- Register notifications via all mobile devices and the mobile App;
- Manage and control deviations and incidents;
- Create forms yourself to support the executions of the work;
- Monitor progress in resolving and preventing deviations and incidents;
- Centralize information and communications with files;
- Extensive roles and authorization structure;
- Create reports with all possible graphs with “drill down” functionality;
- Analyse deviations and incidents;
- Manage processes, methods and documents;
- No extensive training is necessary for users;
- Compliant with ISO 9001.

## Curious?

Would you like to know more about what our QA software can do for your company? Request a free, non-committal demo and experience the convenience of our software for yourself!